

## Exam Supervision Main Venues

Materials prepared by Haylee Hartley

Team Leader, Exam Scheduling Updated 1 June 2022 Copyright compliance is the responsibility of staff. Infringement may leave the University exposed. Copying and communication of 3rd party or copyrighted content must comply with both the Copyright Act (1968) and Federation University Copyright policy. If this presentation is to be recorded participants consent must be obtained as set out in the Federation University Information Privacy policy.

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### What is an exam?

We say it is a formally invigilated assessment, that is:

✓ **Conducted methodically** – for consistency across venues

✓ Sat under supervision – so that unfair advantages are minimised





### Ways that we maintain academic integrity...

- ✓ Keeping exam papers secure
- ✓ Verifying student identities at every exam
- ✓ Communicating the exam conditions to students
- ✓ Actively maintaining supervision throughout an exam
- ✓ Ensuring no exam materials are taken away from a venue



### What to expect at main exam venues...

### Mt Helen

- Q2/Sports & Rec (312 seats)
- T202-204/Open Space (170 seats)
- On-campus classrooms (up to 40 seats)

### Churchill

- 3E/Auditorium (261 seats)
- On-campus classrooms (up to 40 seats)

### Berwick

- Springvale City Hall (266 seats)
- On-campus classrooms (up to 40 seats)

As well as these venues for on-campus students, there may be many more of our students sitting the same exams in off-campus centres – all at the same time.











## Staff ratios for main venues

We generally roster a staff to student ratio of 1:30 + 1:50 thereafter.

As an example, if we had 270 students scheduled to sit in a main venue you can reasonably expect:

- 1 Supervisor-in-Charge (SIC)
- 5 Exam Assistants

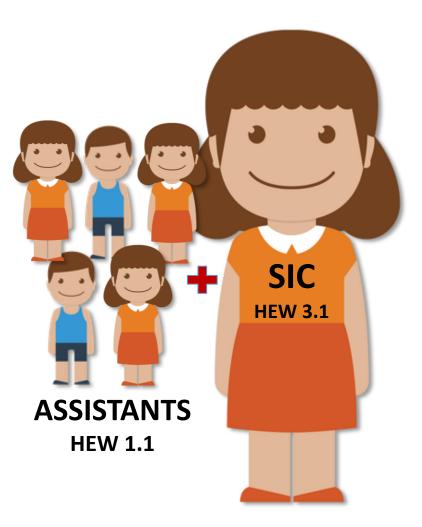
However, sometimes ratios may vary, based on staff experience, availability, number of courses sitting in the venue, and venue layouts.

Typically, all Supervisors and Assistants in exam venues are casually contracted by the Exams Office to perform supervision duties, although they may also work in other areas of the university.

Academic staff may occasionally visit venues - but it not required

### Why?

If the course coordinator for ITECH1000 has students sitting at Churchill, Ballarat, in 7 different disability support venues, and 3 off-campus centres, would they be able to visit everyone equally?





### **Expectations for Exam Supervisors and Assistants**

You are representing Federation University every time you supervise or interact with a student in an exam venue.

For some off-campus students – you could be the only staff member of the university they have met face-to-face.

#### It is important to:

- ✓ Understand, assert and follow exam procedures
- ✓ Show respect & support towards all students and staff
- ✓ Remain attentive to student needs at all times
- ✓ Remain in the venue unless directed
- ✓ Dress neatly and wear a nametag where provided





## **Delegation of duties for Main Venues**

### Supervisor-in-charge (SIC)

- ✓ **Oversee** general conduct of exam
- ✓ **Keeps** time for everyone
- ✓ **Complete** venue documents
- ✓ **Monitor** adherence to procedures
- ✓ **Guide** any Assistants
- ✓ **Report** to Exams Office

### Assistants

- ✓ **Set out** and collect papers
- ✓ Mark student attendance
- ✓ **Verify** student identities
- ✓ **Monitor** and assist all students
- ✓ **Report** to Supervisor-in-charge (SIC)

If you are SIC of a venue with under 30 students, you would complete all duties



### **Student responsibilities for exams**

✓ Attend exams as scheduled

✓ Provide proof of identity

✓ Adhere to the conditions set

✓ Follow all instructions





## Main Venue Exam Documents



### **Exam Materials**

Supervisors-in-charge collect Venue Boxes from the Exams Office at their campus, prior to each session.

These boxes contain all the materials & documents needed to conduct the session for that specific day and time.

They contain:

- ✓ Venue folder
- ✓ Exam papers
- ✓ Exam materials ie. Booklets (if required)
- ✓ Erratum Notices (if required)





## **Venue Folders**

These folders are where the Supervisor-in-charge will find...

### **Session specific documents**

- 1. 'List of Exams in the Session'
- 2. 'Seating Lists' for display
- 3. 'Barcoded Attendance Lists' for marking
- 4. 'Split durations List'

### Blank documents to be completed

- 1. Venue Report
- 2. Exam Breach Notices (if required)

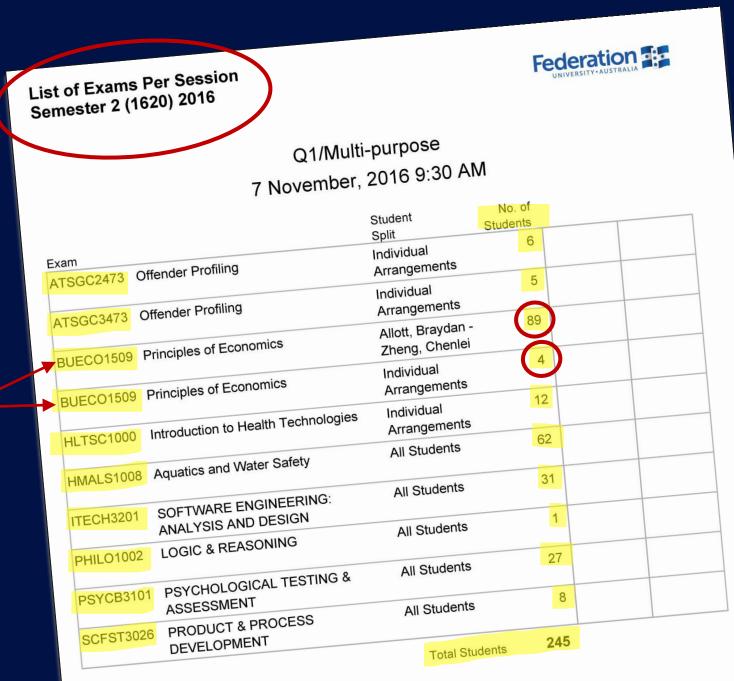
### **Reference Information & Tools**

- 'Supervisor script' for announcing rules
- Blank floorplans of venue (large venues only)
- Contact numbers you may need
- 'Supervisor script' for announcing rules
- Evacuation Instructions and Script
- Definitions for Open/Closed/Specified Materials only
- Checking materials guide
- On-campus Supervisor-in-Charge Guide
- Exam Assistant Guide
- Guidelines for the handling of exam papers
- Procedure for marking attendance
- Student grievance procedure
- Safety Notice and Seizure First Aid



This will make more sense later ©

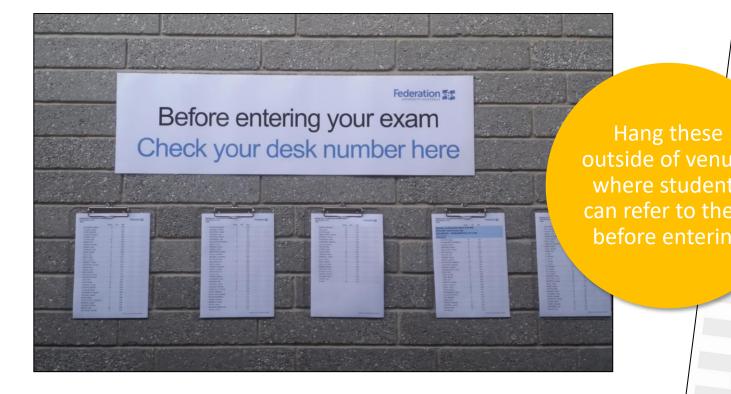
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We use this list to pack the Venue Box for each session

## **Seating Lists**

Are for displaying allocated seat information to students at each session. They do **not** have student ID numbers on them.





Seating List - for Semester 2 Prod (	Students (Alpha) Copy II 2014		
Monday, 10 No MTH/Q601 Q60 STATS1000	vember 2014 1/Exam Hall		
School of Science Information 154 Students	Technology and Engine	ETHODS	
AITKEN, Jack	- Ligineen	ng	
ALAIMO, Emily		М	
ALLWOOD, Joann		F AO	2
ANESI, Jack	e	F AOS	3
ARCHER, Jack		M A04	
ARMSTRONG, Mea		A05	
BAILEY, April	ghan	F A06	
BARNES, Rebecca	F	A07	
BARRETT, Gabrielle	F	A08	
LLAART, Jaimie	F	A09	
THI LIAL M		A10	
S K, Andrew	iak Chin F	A11	
Jessica	М	A12	
Mitchell	F	A13	
Sarah	M	A14	
H, Maddison	F	A15	
G, Andrea	F	A16	
YLE, Abby	F	A17	
BRERETON, Adelle	F	A18	
BROOK, Peter	F	A19	
BROWN, Charlette	M	A20	
ROWN, Daniel	F	B01	
RUCE, Tamzin		B02	
AINE, Joshua	M	B03	
LI ANDED		B04	
LLANDER, Joshua MPBELL, Luke	M	B05	
RODUO	M	B06	
RODUS, James E, Aidan	M	B07	
-, Aldan	М	B08	3D   RTO Code
LIE, Andrea	М	B09	ab j K l O Code
	F	P10	

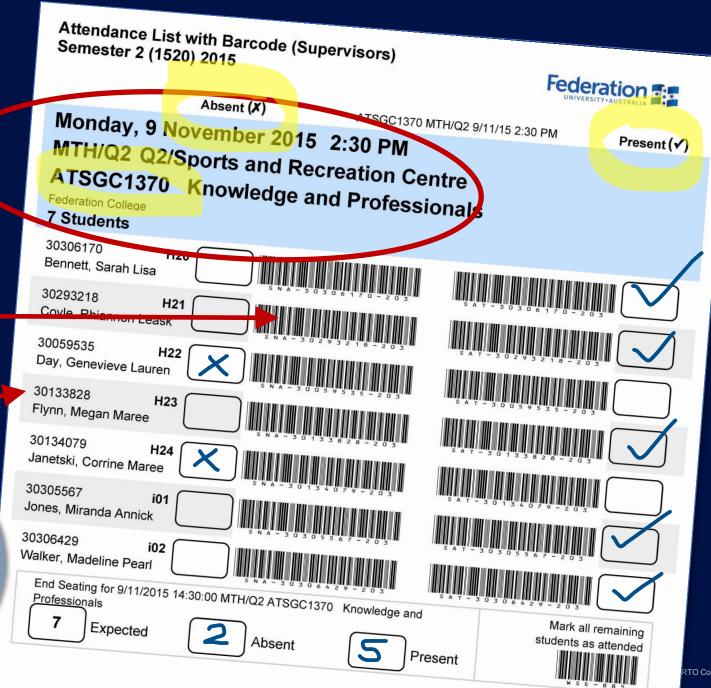
## **Attendance Lists**

✓ Are for staff only

✓ Have barcodes on them

✓ Have student id numbers

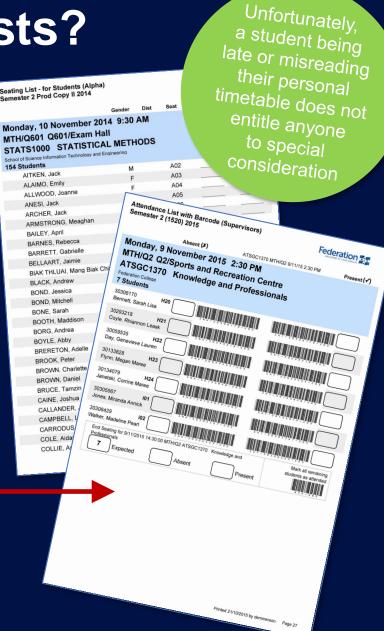
It is a good idea to highlight the '**Absent**' and '**Present**' at the top of the columns before starting



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# What if a student is not on these lists?

- ✓ Ask the student to check their timetable (all enrolled students are emailed a personal exam timetable.
- ✓ Contact the Exams Office (we usually know why)
- ✓ If you can't reach Exams Office, and you have spare room in your venue you can allow the student to sit the exam (*venues will usually have extra* papers just for this circumstance)
- ✓ Record the student manually at the bottom of the **Attendance List**



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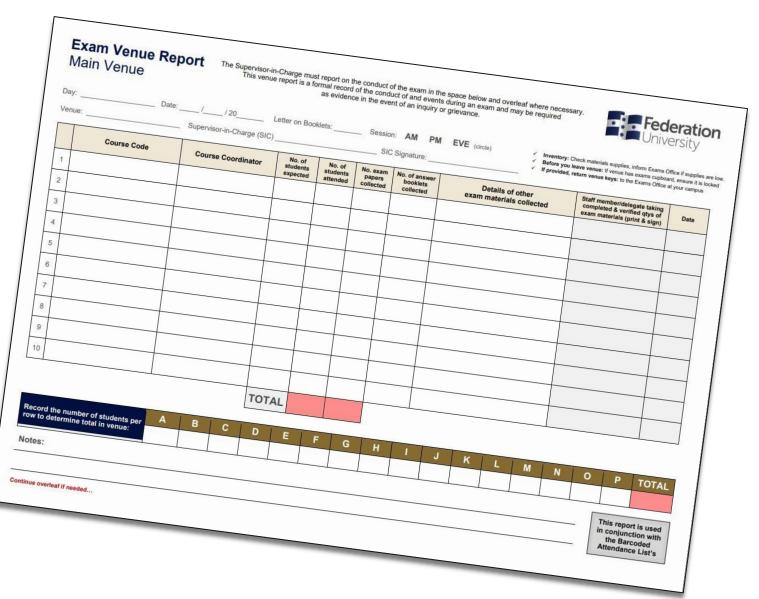


## **Venue Report**

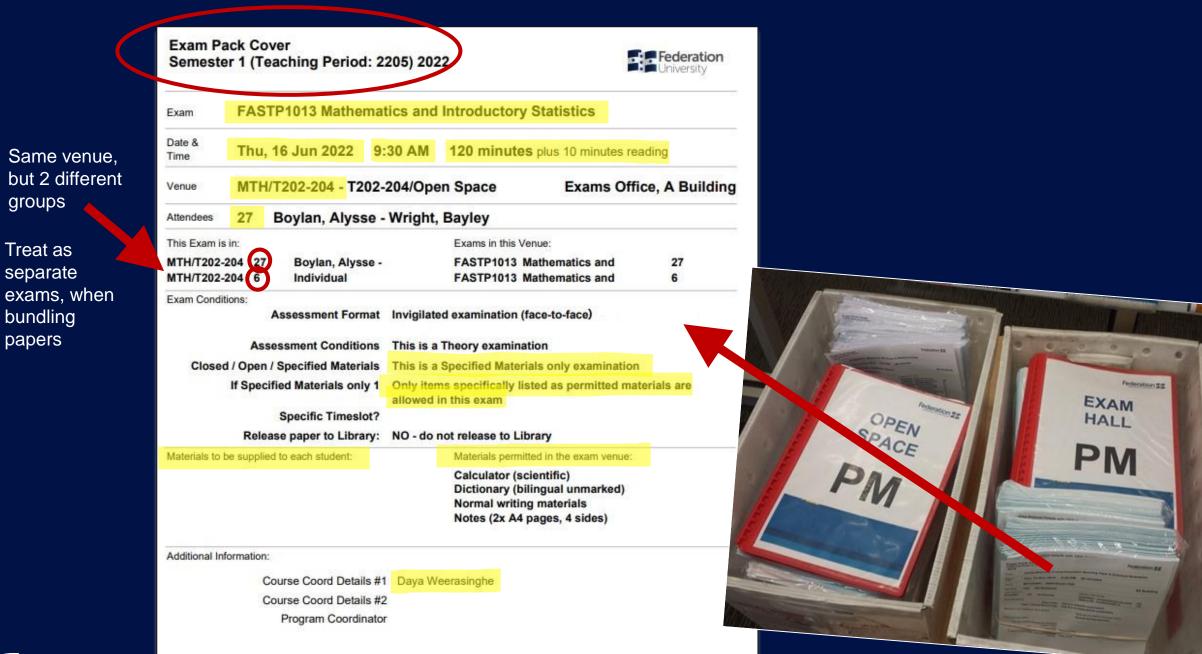
This is the official record of everything that has occurred in your exam session, and must be completed every time.

Other areas of the university often use these reports from us to help ascertain the validity of complaints, disputes or deciding on disciplinary matters.

The next few slides will show you how to complete it.







Day: Venue:		. <u>16</u> / <u>06</u> / 20 <u>22</u> Let				$\bigcirc$	✓ Before you	Check materials supplies, inform Exams Off leave venue: If venue has exams cupboard return venue keys: to the Exams Office at	d, ensure it is
	Course Code	Course Coordinator	No. of students expected	No. of students attended	No. exam papers collected	No. of answer booklets collected	Details of other exam materials collected	Staff member/delegate taking completed & verified qtys of exam materials (print & sign)	Date
1	FASTP1013	Daya Weerasinghe	27	19	19	0	Permitted notes	D.W	16/6
2	FASTP1013	Daya Weerasinghe	6	3	3	0	Permitted notes	DW	16/0
3					,				
4									
5			3						
6									
7									
8									
9					•				
10		6	3						
			TOTAL	21	21				
	d the number of students p determine total in venue:		D	E F	G	H	IJKLM	N O P	1017
TOW TO		6 4 5 cices issued.	6	1		22			21



## Exam Papers & Permitted Materials





### **Exam conditions for paper-based exams**

Closed BookNo reference materials permitted (except for...)Dictionary (bi-lingual unmarked)Normal writing materials only

**Open Book** All reference materials permitted, except for electronic devices

Specified Materials Only Only materials and items that are listed on the cover of the exam paper eg. notes, dictionaries, calculator, text book, etc.

"In a students possession" is defined as on their desk, chair or person

## **Exam Papers**

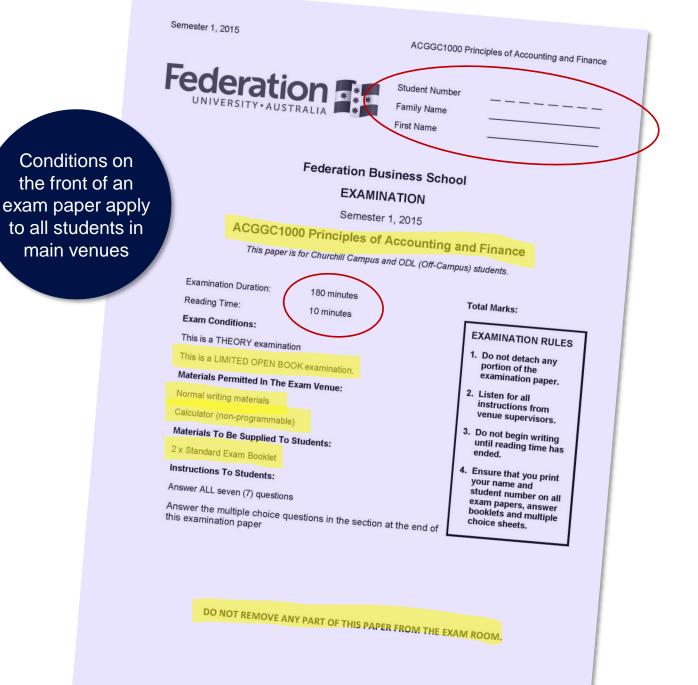
Exam papers arranged by the Exams Office will generally look like this.

Details about the exam are re-iterated for students, and it matches the information that students have also received on their personal exam timetables.

Occasionally exam papers may be accompanied by 'Erratum Notices' which need to be given out with each paper.

#### What if students notice an error in a paper?

All students must sit their exam paper as given on the day. We don't try to clarify errors with Course Coordinators, because there is no guarantee we can communicate equally to all students in every location





## **Bi-lingual Dictionaries**

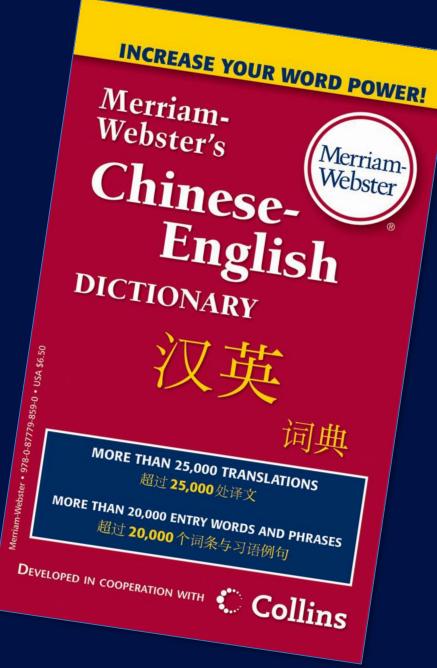
Even if an exam paper is 'Closed Book' **any student** may bring a dictionary to an exam as long as it is...

- ✓ Bi-lingual
- ✓ Unmarked
- ✓ Hard-copy

These dictionaries must be checked by Supervisors at each session – and if any writing or marks inside is found, the student is not permitted to use it.

Ensure that the dictionary is placed on the floor, forwards of their feet for the remainder of the session.

In a large venue with many students, you may also keep the dictionary at the Supervisor table for the student to collect at the end.



## Mobile Phones & Wrist Watches

Pretty much everyone has at least one mobile phone with them in an exam, and many students have smart watches.

Communicating and re-iterating what everyone needs to do with their phones and watches is key.

#### **Students must:**

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- ✓ Switch their phone off
- ✓ Remove any wrist watch (smart or not)
- ✓ Place items on the floor, forwards of their feet

If a student asks to visit the bathroom, always check if their phone is where it should be - and if not, simply ask...

"Do you have a phone or anything else in your pockets?"

It's also ideal to only have one student from each course go to the bathroom at a time.





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# Venue Preparation



## When an SIC arrives at their venue

- 1. Unpack Venue Box
- 2. Take out blank Venue Report
- 3. Set out each bundle of **Exam Papers** into a separate pile
- 4. Check any Materials needed for each exam paper are there
- 5. Place corresponding **Seating & Attendance Lists** on each pile
- 6. Contact **Exams Office** if something appears missing asap



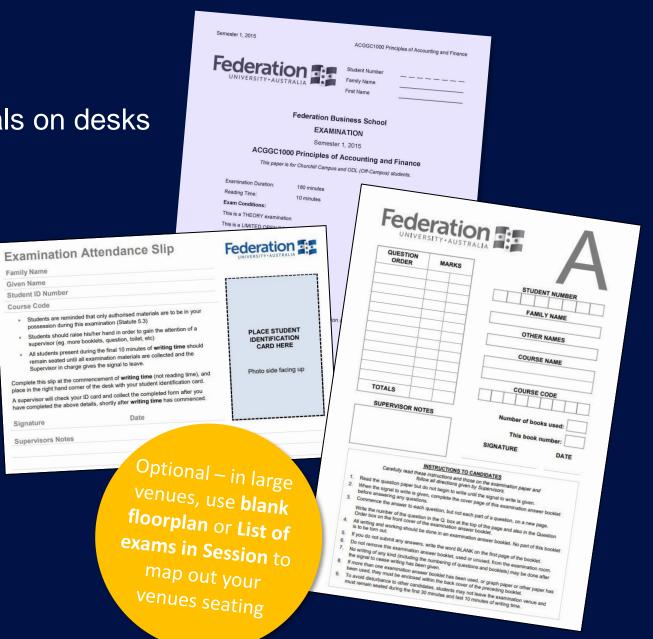


## Continued...

- 7. Have Assistants lay out exam materials on desks
  - ✓ Exam papers
  - ✓ Attendance Slips
  - ✓ Materials (if any)
- 8. Fill out Venue Report with pack cover information

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 Convene with Assistant/s before permitting entry to students

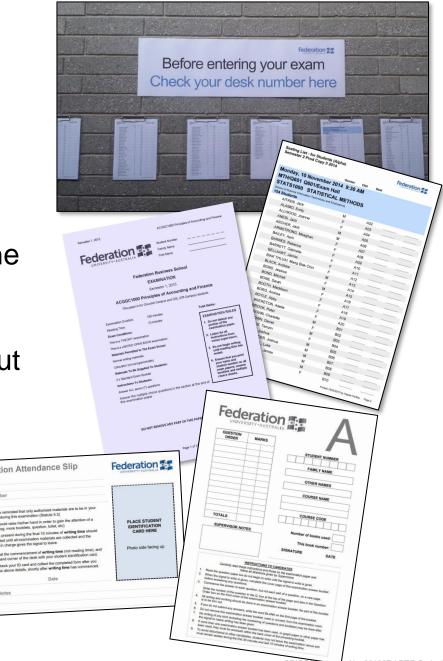


# When an Assistants arrive at venues...

1. Introduce yourself to the **SIC**, and show your

Staff ID or nametag if you have been provided with one

- 2. Hang Seating Lists outside venue
- 3. Confirm with SIC that materials are ready to be set out
- 4. Set out the materials on desks
- 5. Convene with **SIC** before permitting entry to students





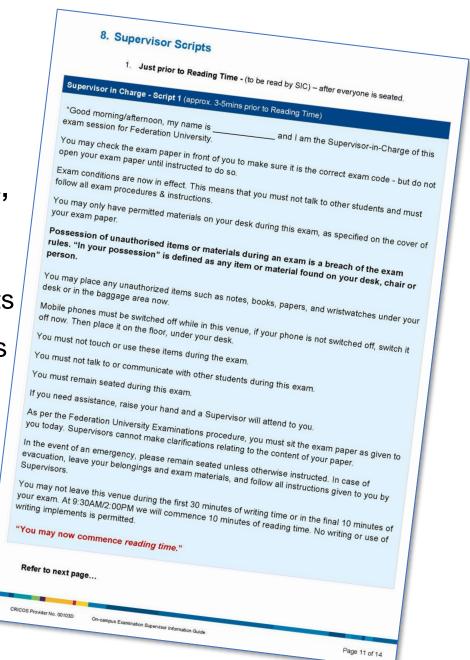
## Then, just prior to 9:30AM or 2:00PM...

The **SIC** will commence the announcement of the **Exam Rules**, from the **Supervisor script** (see venue folder).

While this occurs, Exam Assistants may still be seating students and quietly advising that any non-permitted items or belongings are placed under their desks, forwards of their feet.

### Why don't we have bag areas for student belongings?

- ✓ Unattended items present safety concerns
- ✓ So that we aren't responsible for any personal losses





## **Marking Attendance**

### Leaving Early

Students are advised during the Supervisor Announcements that they must not leave in the first **30 minutes** of writing time

### **Arriving Late**

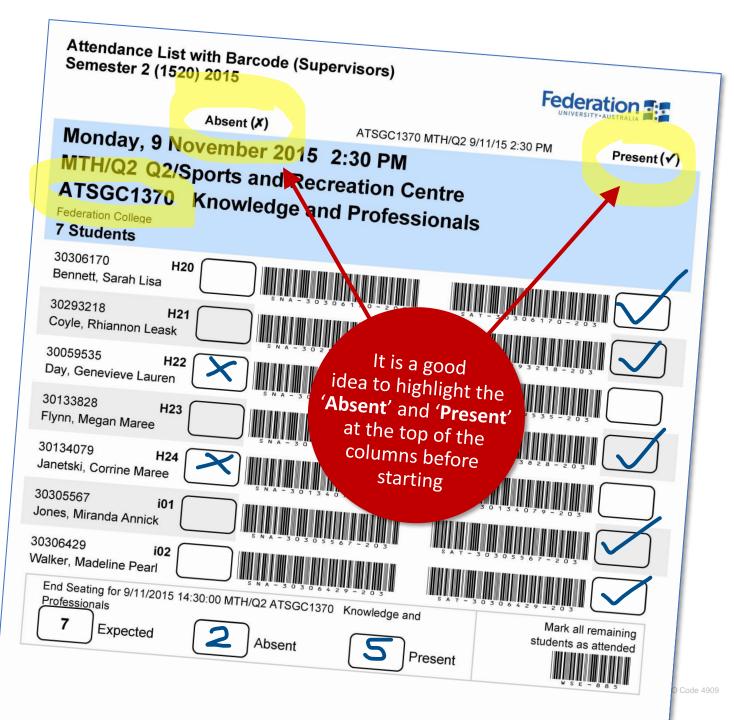
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Students should also not be permitted entry after **30 minutes** of writing time.

### During the first 30mins of writing time:

- 1. Verify student identities by comparing photos (and signatures if needed)
- 2. Mark students ✓ if present

After 30mins, mark with an X if still absent



## What if a student has no photo ID with them?

- 1. Firstly, they can still do their exam on the day, we just have to take the steps below
- 2. Text the Student ID Number to the Exams Office If there is a photo of the student on the student management system, we will text it back to you as soon as we can
- If there is no photo on the student management system
  You must take a clear photo of the student (head/shoulders) and text it to us, with their student ID number
- 4. Advise the student that they will have 3 days to verify their identity

By obtaining a new or replacement Student ID card from Student HQ (can also be done online).

- 5. Obtaining a student ID card puts a photo of them on the student management system We can access this before notifying Course Coordinators that their exam should not be marked
- 6. Not bringing photo identification to an exam requires a **Breach Notice** to be completed so we can keep track.





## Checking Items & Materials



## Why do we check over items on student desks?

Ladana

SALMS

Salate

We are facilitating the assessment of students understanding of their course materials.

Having non-permitted reference materials and items is perhaps the most common way a student may try to gain advantage during an exam.

### Could be:

- Stationary with reference notes
- Altered labels on bottles
- Text saved in phones or watches
- Simply a note up their sleeve (classic)

#### Notes stashed neatly in an eraser

Smart watches can access google

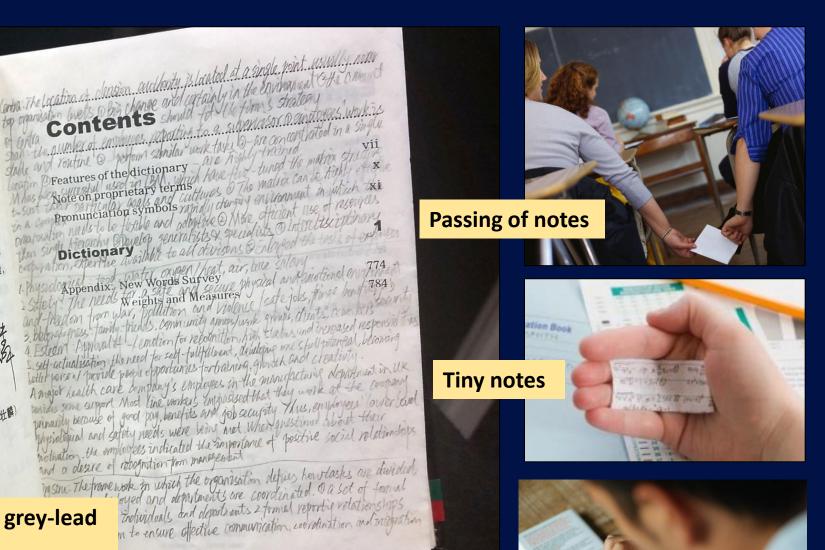
In the cheet notes, you may hardly even notice me - but you should observe all items on students desks carefully. The prime better nites, erasers, pencil cases, calculators. Even if an item is allowed, it should generally still be inspected.

Altered label

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**Bi-lingual dictionaries can have a lot of grey-lead** writing in them that is hard to notice.

(胡壮麟)



**Calculator on wrist watch** 

better parsen / provide people opportunies forbaining, glowth and cleativity

and a desire of recognition tom management



## **Observing student behaviour**

We engage Supervisors & Assistants to actively observe student behaviour throughout an exam.

A room of students undertaking an exam will be quiet, yet busy – and likely very boring to an untrained eye.

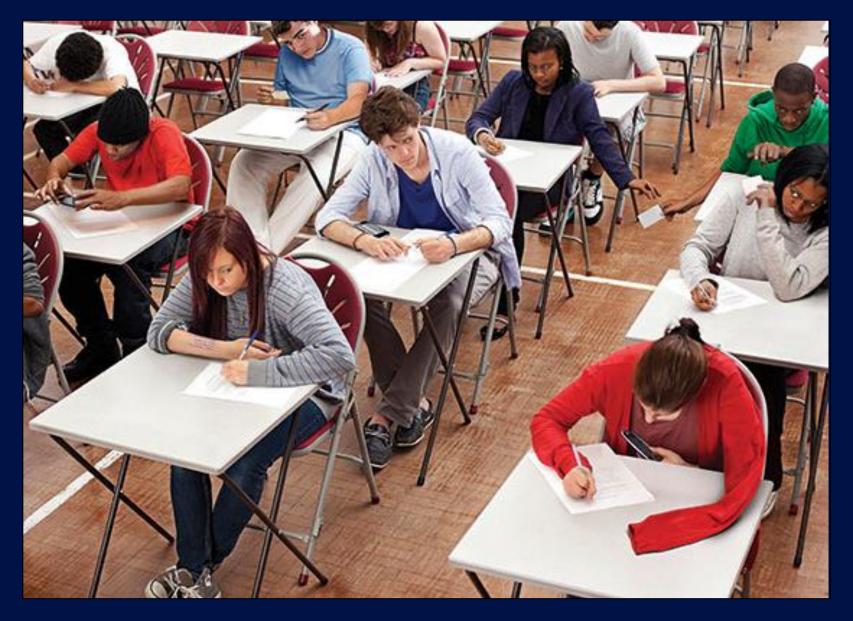
As you rotate around the venue, pass the time by observing:

- ✓ Any communications with each other (shouldn't be any!)
- ✓ Giving to much close attention to their stationary or staring straight down to their lap
- ✓ Body language and positioning what are each of their hands doing
- $\checkmark\,$  Glancing around for you or reaching for something on the floor
- $\checkmark\,$  Repetitive motions and fidgeting with clothing or other items
- $\checkmark$  Check for a phone on the floor for each student every 30mins or so



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### Count the ways...





## How many did you find?

- 1. Possession of note
- 2. Possession of phone
- 3. Looking at neighbours paper?
- 4. Notes on person
- 5. Possession of phone
- 6. Possession of note/communicating
- 7. Possession of note/communicating





## **Confiscating Items**

The university statute 5.3 permits Exam Supervisors to "confiscate any material that they reasonably believe is not allowed in the exam room".

However, this was probably written before students all brought \$1,000 phones with them and could basically have the same thing strapped to their wrists.

The advice we get from legal is "don't confiscate these kinds of items".

### If you observe a student in possession of these items:

- ✓ Instruct them to turn it off
- ✓ Request they place it where it should have been
- ✓ Initiate a breach notice

However, **please do** confiscate things like notes, pens, bottles, dictionaries, etc for our Exams Office collection.









## **Issuing Breach Notices**

A lot of the time, just knowing that someone may be actively observing them is enough to discourage breaching exam rules – so we do that.

### Where that doesn't work, breaches may be:

- ✓ Intentional or unintentional
- ✓ Successful or unsuccessful

So, when should you fill one out?

Examination Breach Notice    Federation Stration      Exam supervisor to complete this page.    Image: Complete this page.      The following incident occurred on 2,6,2017 in the venue Exams Office    Image: Complete this page.      at 11:30    Complete this page.      Student no. 66677789    DEFGC1222 Comman
at 11:30 (am/p.m.). Exam code DEFGC 1222 course coordinator Deserved Emmerson Student no. 66677789 Student name Rachel Werhn Details of breach
Category of breach vunauthorised reference materials as per exam conditions Specific materials: Notes Durauthorised
□ unauthorised electronic devices    Breach notices      Specific device:    Can be initiated      □ collusion with another student    by an SIC or an      Student in question (student no. and name):    Assist
Details of breach Give details of alleged breach inclusion
Whilst observing Student (Rachel werkn) the Supervisor (Haylee Havtley) saw notes sticking out from underneath the exam paper. Student tried to cover them however the Stopervisor confiscated the unauthorised notes Asked the Student to see the Supervisor at the
Completed by Haylee Hartley (supervisor name)
(signature) Please turn over and allow Student and Student Advisory Service or MUGSU to complete.
Page 1 of 2



## When to issue a Breach Notice

### For example...

- ✓ A student has been found to have non-permitted materials in the possession (on their desk, chair or person)
- There is writing in the dictionary they are using, but it's a Closed Book exam and should be unmarked
- A student intends to or has gone to the bathroom a phone in their pocket
- $\checkmark$  Students are observed communicating with each other
- ✓ Student insists on leaving at an inappropriate time
- Student does not follow an instruction given by exam staff, such as continuing to write after time has ended





## How to issue a Breach Notice

✓ With as little disruption to the student and other students in the venue as possible.

If you feel that a behaviour or action warrants a breach notice:

- Quietly request that the student come to you before leaving the venue
- ✓ Write it up
- Keep an eye on the student so you can attend to them when leaving

If the student does not come to see you before leaving:

 That's their choice – but they miss out on the option to contribute their own words to the notice.

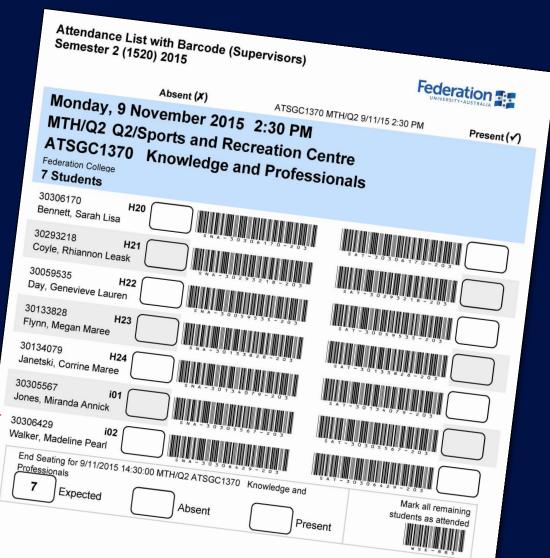




## Collecting and collating completed exams

### Assistants...

- 1. Unused materials can be collected up **\*after\*** 30mins of writing time
- 2. Attend to each student as they raise their hand to leave
- 3. Make sure all exam materials are signed and the student details are filled out correctly **\*before**\* they leave
- 4. Any **\*permitted**\* notes brought to the exam venue should also be collected, and be placed within that students exam paper or booklet.
- 5. You may use the margins of the Attendance Lists to indicate collection of each students paper
- 6. Place the papers in the relevant piles or give them to the SIC to tally & bundle up *(SIC preference)*



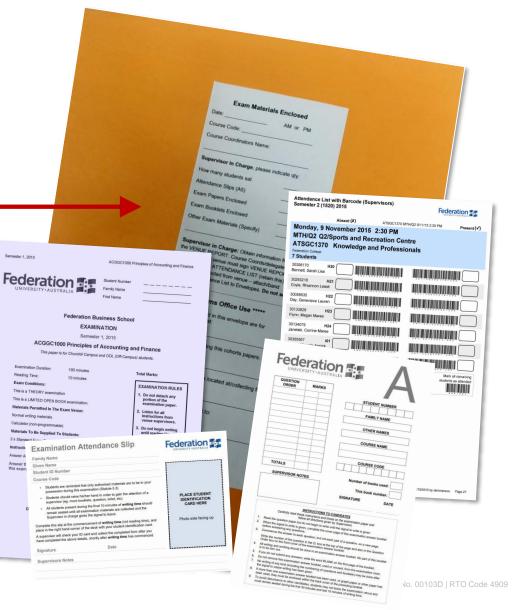


## Bundling up papers for transport to Exams Office

1. Bundle by individual Attendance Lists

ie. 2 separate attendance lists for ITECH1000 = 2 bundles

- Each bundle should be in its own Gold Envelope,
  labelled with an "Exam Materials Enclosed" sticker
- **3.** Attendance Slips go in the Gold Envelopes with the Exam Papers
- 4. Do **not** seal envelopes
- **5.** Attendance Lists are to be banded to front of relevant Gold Envelope (*place inside if no bands*)





## **Emergencies & Evacuation**

- University security is not always nearby, in an emergency call 000
- Our campuses have Health Centres, but they are not available for medical emergencies
- If any Supervisor or Assistant is trained in First Aid, you are encouraged to provide it if safe to do so
- Contact or have someone contact the Exams
  Office as soon as possible
- ✓ We will alert Security and Facilities if needed
- $\checkmark$  We will come and assist you as soon as possible







## **Evacuation Procedure**

There is an evacuation procedure with an announcement script in the Venue Folder.

Essentially it states that in the event of an emergency:

- ✓ Remain calm & encourage students to remain calm
- ✓ If evacuation is confirmed, direct students to emergency exits
- ✓ Evacuate students to nearest assembly area
- ✓ Leave all exam materials behind

Though unlikely, it **\*may**\* be possible to return to an exam after an evacuation, providing certain criteria is met.

Criteria can be found in the Venue Folder with the Evacuation information.

#### STATEMENT TO BE READ AT EXAMINATION CENTRES

#### **EVACUATION PROCEDURE**

In the event of activation of the fire alarm

- · Remain calm and continue with your paper
- A supervisor will investigate the immediate area for threat as it may be a false alarm
- If no immediate threat is identified, the supervisor will advise you and the examination will continue
- If there is an immediate threat the supervisor will direct you to evacuate the examination centre
- If directed to evacuate, do so in an orderly manner through the closest exit and then to the assembly area for this building as directed by your exam supervisor.
- Leave your examination answer books and papers on your desk.
- Remain at the assembly area for the supervisor accounts and to await further directions.





Hopefully you are now feeling familiar with the procedures for supervising exams in main venues

## Once you have run through one complete session, what you have learnt will make more sense

Exams Office staff are available to answer questions you may have, before, during and after your session – you can text, email or call us

Save these numbers into your phone now:

Exams Office 03 5327 6800
 Haylee 0407 306 846 (at exam time)
 Des 0419 263 507 (at exam time)



## ALL DONE.

