Coronavirus response - Federation University Australia

Thursday 18 February 2021

It's official, Student!

Victoria's snap five-day COVID lockdown ended last night! This follows yesterday's announcement of a day without any new COVID-19 cases from almost 40,000 tests, which was the biggest testing day on record in Victoria.

Federation TAFE campuses are now open. Read on for ways we can work together to keep everyone safe and keep our campuses open.

We hope to see you on campus soon, Student!

When can you be on campus?

Aside from when campuses are temporarily closed at the direction of government, we welcome students on campus for a number of reasons: to attend class, to access an on-campus study space or computer lab, to attend a university organised event, if you have a face-to-face meeting with a staff member, or if you are accessing a staffed on-campus service.

Being COVID-safe on campus.

Just as we continue to take steps to provide a safe environment for you to learn in, we also need you to help keep our campuses open by taking appropriate precautions:

- Don't come on campus if you are unwell. If you have COVID-19 symptoms, get tested and self-isolate until you receive a negative test result.
- 'Check-in' using the QR codes available in communal spaces across our campuses, such as the Library, food outlets and fitness centres. QR codes can be found on posters, tables and near doors, and require the Service Victoria app .
- Comply with all COVID-19 government directives, including the wearing of face masks, applicable at the campus you are attending.
- Be diligent in your personal hygiene practices – use the hand sanitising stations installed around campus.
- Contact us if you are suspected or confirmed as having COVID-19, on (03) 5122 6300 between 8.30 am and 5.00 pm. This will ensure we can respond quickly to keep all students and staff safe.
- Make sure you keep your contact details up-to-date in our student management system. It is vital that we can contact you when we need to.

Check your contact details in my Student Centre

How do you check-in using QR codes on campus?

When you are on campus, we need you to 'check-in' using the QR codes available in communal spaces across our campuses. To do this you need to first download the Service Victoria app.

1. Install and open the Service Victoria app on your phone or mobile device.
2. Scan the QR code available on posters, tables and near the doors of communal spaces, and follow the prompts to check-in.
3. Submit your details and check for the green success tick.

Get the Service Victoria app

The return of on-campus services!

Our student service areas have missed assisting you in person! While we must be cautious in our return to providing face-to-face services, we are putting safety measures in place to support this. The webpages for each student support area will be updated as plans are rolled out.

Always check your emails and the Federation website **for updates prior to coming on campus.** The COVID-19 pandemic still impacts our delivery of services, and we strictly comply with all government directives, meaning the availability of services may change quickly and without prior notice.

Student HQ

All things Library!

Our student-focussed Library has always been a place of gathering, learning and support, and the staff are busily working towards the goal of opening their doors once again this semester. Keep an eye on the Library webpage and social media for updates.

In the meantime, remember that the Virtual Library InfoPoint is open to point you in the right direction! Library staff are providing a one-stop-shop query resolution service to all students, staff and visitors. Chat to us live, email us, or call 1300 552 567 us with your questions; we'll either answer your query or connect you to the right service. Call, chat or email, say hi, and spread the word – we're here to help!

Virtual InfoPoint chat

Student Senate ... applications now open!

Your Student Senate is the University's peak student representative body, here to:

- raise your feedback with senior University staff

- advocate on your behalf and represent Federation students
- help you find the right university service on campus and online
- work with you to propose a change at Federation University.

Be part of this collective voice. No experience is required and lots of support is provided! Check out the Student Senate website and grab your application today!

Explore your Student Senate

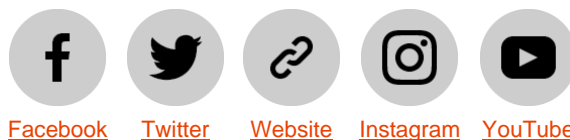## Stay connected, get social!

Make sure you're following the FedUni Current Students Facebook page for important announcements and reminders, study advice and student stories. We are also present across a number of other social media platforms. Like, follow, subscribe or use the hashtag #feduni … Whatever works for you!

Get social!

Contact us

If you require any assistance, please log an enquiry via FRED, or call us on 1800 FEDUNI (1800 333 864) between 9 am and 5 pm, Monday to Friday.

Facebook   Twitter   Website   Instagram   YouTube

Federation University

Federation.edu.au
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