Wednesday 5 August 2020

COVID-19 Incident Notice

Dear Student,

Federation University Australia advises that a student involved in a Nursing lab at Mt Helen Campus on 28 July has tested positive to COVID-19. The student has been in self-isolation at FedLiving since 1 August. We are providing whatever support our student needs to get through this difficult time.

The safety of our students, staff and the university community is our highest priority.

Buildings S is now closed for deep cleaning. Please do not come to building S for any reason, until we notify you.

Further updates will be provided in due course.

Any relevant external stakeholders are also being identified and contacted.

Who must get tested and self-isolate?

The Victorian Department of Health and Human Services (DHHS) has been notified to commence contact tracing. If DHHS or the university need to contact you, please remember it will be via a private number or may be from a number you do not recognise.

If you have any symptoms of COVID-19 (sore throat, cold, fever or difficulty breathing), you should get tested immediately and self-isolate until you receive

your test result. You can use the coronavirus interactive self-assessment on the DHHS website for guidance.

You can find your nearest COVID-19 testing location at:

- **Ballarat UFS Respiratory Clinic**
  Corner Merz Street and Eleanor Drive, Lucas
  03 4311 1571

- **Community Health Respiratory Clinic – Ballarat Senior Citizens Centre**
  16 Little Bridge Street, Ballarat
  1800 054 172

Follow this link for further testing sites across Victoria. Please visit the DHHS website for information on how to stay safe and the current restriction levels in Victoria.

Federation University COVID-19 hotline for reporting

If you are confirmed or suspected of having COVID-19, it is vital that you let us know, even if your symptoms are mild.

During business hours: call the **COVID-19 Hotline on (03) 5122 6300** (8.30 am to 5.00 pm).

Outside business hours: call the **Emergency phone number 1800 333 732** for confirmed cases (positive test result). Call the COVID-19 Hotline for suspected cases and negative COVID-19 test results (leave a message to be followed up the next morning).

Please note, your identity will remain confidential when reporting a suspected or confirmed case.

Accessing support

This news may come as a shock for many students so if you need to speak to anyone, we encourage you to review the list of COVID-19 Support for Students.

If you are feeling anxious or distressed about the impacts of COVID-19 on you, or your studies, you can talk with a Federation University counsellor free of charge,

via phone or online. Get emergency contacts and learn how to [make an appointment here](#).

Please stay safe and we will provide further updates in the coming days.

On behalf of the COVID-19 Transition Control Group

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