For all RTO staff

Background

- This Service Agreement Notification (SAN) is issued under clause 4.1 of 2012 Service Agreements for the purpose of informing RTOs of some functions that will be undertaken on behalf of the Victorian Skills Commission (VSC) to assist in maintaining market integrity and understanding relevant market trends.

Main Points

- Effective 14 days from the date of this SAN, the VSC will engage the Department of Education and Early Childhood Development (the Department) to assist it in monitoring market activities for the purposes of maintaining market integrity and understanding trends through the Market Monitoring Unit.
- In accordance with 2012 Service Agreements, information gathered in this way may be:
  - Used in an aggregated basis for the purposes of market analysis, or
  - Reported on an aggregated basis.
- In addition, any information (other than personal information and fee for service information submitted by the RTO) obtained by the VSC or the Department may be provided to third parties where necessary or appropriate.
- For further information, please contact Michael De’Ath, Executive Director, Regional Services Group on either (03) 9637-2719 or at de’ath.michael.h@edumail.vic.gov.au

Actions Required:

- RTOs note the above information.
- All enquiries concerning this Service Agreement Notification should be lodged on SVTS under the category ‘Service Agreements’.

Critical Dates

- This SAN is effective immediately.

David Clements
Executive Director
Tertiary Education Policy and Strategic Projects