

Global Professional Services

# Partner Conference 2023

Re-imagining the student experience 2023 and beyond

Pre-registration information pack

Thursday 2 & Friday 3 February 2023



# Contents

Conference Registration	3
Event overview	3
Event Theme	3
Presentations	3
Event Location	3
Stay a little longer in Ballarat	3
Partner Conference Dinner	3
Parking	3
Accommodation in Ballarat	3
Accommodation at Federation University	3
Accommodation within walking distance of our conference	3
Timetable – Wednesday 1 February 2023	
Timetable – Thursday 2 February 2023	
Timetable – Friday 3 February 2023	
Register now:	
Seminar summaries	
Keynote Sessions – Thursday am	
Keynote Session – Thursday pm	
Ballarat Old Gaol Tour	
Conference Dinner	9
Keynote Session – Friday am	9
Keynote Sessions – Friday pm	
Session A	10
Session B	10
Session C	10
Session D	10
Session E	10
Session F	
Session G	
Session H	
Session I	
Session J	
Session K	
Session L	
Session M	
Session N	
Session O	
Session P	
Session Q	
JESSIVII D	

### Conference Registration

Registration forms for attendance at this event, can be access via this link:

https://www.eventbrite.com.au/e/2023-federation-university-partner-conference-tickets-487275613477

#### Event overview

The 2023 Federation Partner Conference, whilst being a professional development opportunity for Federation University and partner staff, is a great opportunity to network and create a collegiate environment between Federation and partners.

#### **Event Theme**

The 2023 Partner Conference theme is *Re-imagining the student experience 2023 and beyond.* 

#### Presentations

Presentations on best practice, research outcomes, and initiatives/ accomplishments that have been implemented for things such as student retention, study skills and student support, quality, administration and operations, and anything else that may be of interest to the Federation University and Partner community.

#### **Event Location**

Buildings A and T, SMB Campus, Lydiard Street Ballarat.

More information and a virtual tour of this campus can be found at:

https://federation.edu.au/about-us/our-campuses/ballarat/smb-campus

A detailed map of the campus may be found by clicking on the link on the above page, or click here.

Detailed information will be provided in the Conference program.

# Stay a little longer in Ballarat...

Extend your stay over the weekend after the conference and explore the wonders of Ballarat.

<u>https://www.visitballarat.com.au/</u> has a comprehensive list of things to do and see, food & drink, and places to stay.

Ballarat is also a great starting point for other destinations in central Victoria. Why not visit the <u>Central Goldfields</u>, <u>Pyrenees wine region</u> or the <u>Hepburn shire</u>.

#### Partner Conference Dinner

A complimentary 2 course meal will be provided to registrants who have opted to participate in the Partner Conference Dinner. Please **RSVP** via your *Eventbrite* registration.

Details: Thursday 2nd of February, 6pm
Prospects Restaurant, SMB Campus

# Parking

Limited parking permits will be available to partner staff that register early. Please indicate that you need this when you register. Alternative parking is highlighted on the map on page 5.

#### Accommodation in Ballarat

Places to stay in Ballarat may be found on the VisitBallarat website at https://www.visitballarat.com.au/places-tostay/

We have listed some accommodation options below that are walking distance to our SMB campus.

# Accommodation at Federation University

Federation University has options for short stays at campus location units:

https://federation.edu.au/aboutus/facilities-and-services/commercialservices/fedliving/accommodationoptions/short-term-accommodation
Phone | 03 5327 9480
Email | fedliving@federation.edu.au

# Accommodation within walking distance of our conference

#### **Craig's Royal Hotel**

10 Lydiard St South Ballarat East VIC 3350 (03) 5331 1377

https://craigsroyal.com.au/

★...4 minutes walking distance (350m)

#### Oscar's Hotel and Café Bar

18 Doveton St South Ballarat Central VIC 3350 (03) 5331 1451

https://www.oscarshotel.com.au/

 Corporate rates available for delegates starting from \$160 per room per night. If guests book directly with Oscar's, they also receive a \$15 Food & Beverage voucher to be used in the restaurant.

🖈...7 minutes walking distance (500m)

#### **Quest Ballarat**

7/11 Dawson St North Ballarat Central VIC 3350 03 5309 1200

https://www.questapartments.com.au/properties/vic/ ballarat/quest-ballarat/overview

★...12 minutes walking distance (850m)

#### **Quest Ballarat Station**

11 Nolan St, Soldiers Hill VIC 3350 03 8580 3000

https://www.questapartments.com.au/properties/vic/ ballarat/quest-ballarat-station/overview

5...17 minutes walking distance (1.3km)

- Corporate rate available for federation university employees / associates - offer a 12% off our bar rate. You need to call the hotel and state who you are travelling with, and the discount will be applied on the booking.
- If you would like to book a group, the rates would be a little different.

#### **Quality Inn George Hotel**

27 Lydiard St North, Ballarat Central VIC 3350 (03) 5333 4866

https://www.choicehotels.com/enuk/victoria/ballarat/quality-innhotels/au830?mc=llgoxxap&checkInDate=2022-11-23&checkOutDate=2022-11-24

5...7 minutes walking distance (500m)

#### **Barkly Motorlodge Ballarat**

43/57 Main Rd, Bakery Hill VIC 3350 (03) 5331 8838

https://www.barklymotorlodge.com.au/

★...15 minutes walking distance (1.0km)

#### **Bakery Hill Motel**

1 Humffray St South Bakery Hill VIC 3350 (03) 5333 1363

https://www.bakeryhillmotel.top/

🖈...14 Minutes walking distance (1.0km)

The 2023 Federation University Partner Conference would like to thank our sponsors for their invaluable support and help in making this Conference a great success.







SMB Campus, Ballarat

# Timetable – Wednesday 1 February 2023

# **OPTIONAL Pre-Conference training**

Time	Program Details	Presenter/s
2.00pm	Session 1 – Optional Partner Training Session - Campus Solutions	ITS Training and Vanessa Brady
3.00pm	Session 2 - Optional Partner Training Session - fdlGrades	ITS Training and Vanessa Brady
4.00pm	Training conclusion	

# Timetable – Thursday 2 February 2023

9.00am Ack 9.10am Pro 10.20am Trai 10.50am Moi 11.10am Con Pro Sess Enh Med 11.40am Moi 11.50am Con Pro 12.20pm Lun 1.00pm Con Pro	pening Address deration University: Enhancing derstanding the Co-Op Education ension Lives: The Student perning Tea incurrent sessions deration A hancing Communities: determing the needs of Industry ension A cover between sessions for more resions for more residual res	g our Global Communities	Jason Giri, Dean, Global Profess Professor Duncan Bentley, Vice Federation University  Carolyn Chong, Deputy Vice-Chengagement)  Christina Lee, Associate Deputy (Academic)  Program Details  Session B  University Policy Library Rejuvenation & impact on Partners  Program Details  Program Details	e-Chancellor and President nancellor (Global and
9.10am	deration University: Enhancing derstanding the Co-Op Education Ensirement Student parts of the Student parts of th	g our Global Communities  ion Model  perspective of Co-op education.  Presenter/s  Omaru Maruatona – CEO, Aiculus & IPP student MC: Andrew Evans	Professor Duncan Bentley, Vice Federation University  Carolyn Chong, Deputy Vice-Chengagement)  Christina Lee, Associate Deputy (Academic)  Program Details  Session B  University Policy Library Rejuvenation & impact on Partners	Presenter/s  Karen Robinson &
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1.00pm Con	ar! Students as Partners, udent Connectivity, and udent Voice. Advocating for L, CALD, but also domestic udents.	Emma Derainne	Meeting Students' Academic Skill Development Needs	Leigh Albon
Pro	nch		<u>'</u>	
	Concurrent sessions			
	ogram Details	Presenter/s	Program Details	Presenter/s
Ses	ssion E		Session F	
Rec inno	nnected and integrated: casting student experience, novation, and learner ntricity	Prof. James Roffee Head of Campus, Brisbane	How great are Libraries!?	Allison Hadfield
1.30pm Mo	ove between sessions		<u>'</u>	
1.40pm Con	ncurrent Sessions			
Pro	ogram Details	Presenter/s	Program Details	Presenter/s
Ses	ssion G		Session H	
Emp	gree Plus & The ployability, Skills and Jobs b: Creating a pathway to	Kayne Hunnam	Industry Facing Experiences/Co-op Model Elements	Christina Lee

Time	Program Details		Presenter/s	
2.10pm	Move between sessions			
2.20pm	Concurrent sessions			
	Program Details	Presenter/s	Program Details	Presenter/s
	Session I		Session J	
	Building inclusion through language	Christine Muscat	Understanding Federation Alumni and the Federation University Australia Foundation	Pam Sutcliffe
2.50pm	Afternoon Tea			'
3.10pm	Concurrent sessions			
	Program Details	Presenter/s	Program Details	Presenter/s
	Session K		Session L	
	My Accent is my Superpower: International Student Employability.	Cheree Macdonald & Greta Murdoch	Respondus – AI invigilated Assessment	Adam Barbary & Cameron Maher
			'	'
3.10pm	Panel Presentation			
	Program Details		Presenter/s	
	Student Voice Panel: What does the future of education look like for them?		MC: Alan Labas	
4.50pm	Day 1 formal end		'	
5.30pm	Ballarat old Gaol Tour – Optional	, RSVP essential		
6.00pm	Complimentary Conference Dinner: Prospects Restaurant, J Building, SMB Campus. RSVP essential.			

# Timetable – Friday 3 February 2023

Time	Program Details	Presenter/s		
8.30am	Registrations			
9.00am	Welcome / Housekeeping notes	Associate Professor Jason Giri		
9.10am	Keynote: Panel presentation Improving student experiences through innovative practice. The panel will cover trends in the higher education market and how digital and methodological innovation practices can be employed to enhance learning.	Lucy Elliott, Sue Kokonis & Ver OES/Federation University Onl		
10.10am	Morning Tea			
10.30am	Concurrent Sessions			
	Program Details	Presenter/s	Program Details	Presenter/s
	Session M		Session N	
	Project Based Learning	Nadil Sundarapperuma & Dr Naga Dasari	Development of Fed pathways with Ed Tech platforms	Jason Rogers
11.00am	Move between sessions			
11.10am	Concurrent Sessions			
	Program Details	Presenter/s	Program Details	Presenter/s
	Session O		Session P	
	Trauma-informed learning design approaches used in Federation University Online courses.	Michael Coleman	Gamified, scenario-based learning.	Jaimee Westin & Adam Barbary
11.40am	Move between sessions			

Time	Program Details	Presenter/s		
11.50am	Concurrent Sessions			
	Program Details	Presenter/s	Program Details	Presenter/s
	Session Q		Session R	
	Industry as partners in curriculum – a collaboration in creating co-op learning experiences	Tulsa Andrews & Kellie Macneil	Implementing a 3C Model in response to students' learning needs in a digital transformation learning environment	Monica Jan IIBIT
12.20pm	Lunch			
1.20pm	Keynote Sessions			
	Program Details	Presenter/s		
	Session S			
	Study Melbourne Future Founders : Innovating International Student Experience	Tara Power, Tran Nguyen, Ken Melbourne	nie Kurniawan – State Library Victo	ria (StartSpace) & Study
2.20pm	Move between sessions			
2.30pm	Keynote Sessions			
	Program Details	Presenter/s		
	Session U			
	Managing (panicking?!) current and immerging challenges to Academic Integrity – discussion forum	Cameron Foale		
3.15	Wrap up with drinks and Awar	d presentations – Jason Giri		
4.00	Conference conclusion			

PLEASE NOTE: This program may be subject to change

# **Register now:**



# Seminar summaries

# **Keynote Sessions – Thursday am**

#### 1. Understanding the co-op Education Model

Presenter: Carolyn Chong, Deputy Vice-Chancellor (Global and Engagement)

How the co-op university model is the mechanism to achieve the strategic vision of the university, the federation model and why we are doing this.

# Transforming Lives: The Student perspective of co-op education.

Presenter: Christina Lee, Associate Deputy Vice-Chancellor (Academic)

What does our research tell us about the student experience and benefits?

# **Keynote Session – Thursday pm**

**Student Voice Panel**: What does the future of education look like for them?

Federation students with MC: Alan Labas

#### Ballarat Old Gaol Tour

The secrets of Ballarat's dark criminal past will be uncovered.

Federation University historian David Waldron is behind a series of guided tours of the old Ballarat Gaol, now the site of the SMB Campus. The gaol's colourful history includes the daring escape of a notorious bushranger. Artifacts, blueprints and images, and a virtual reality tour of tunnels and turrets, will be part of the tour. This tour runs for about 45mins and is a perfect filler for those that want to remain on campus before the Conference dinner.

### Conference Dinner

#### **Prospects Restaurant**

Keynote speaker: Carolyn Chong, DVC (Global and Engagement)

# **Keynote Session – Friday am**

#### **Panel presentation**

Improving student experiences through innovative practice. The panel will cover trends in the higher education market and how digital and methodological innovation practices can be employed to enhance learning.

Lucy Elliott, Sue Kokonis, Veronica Morin OES/Federation University Online

# **Keynote Sessions – Friday pm**

# 1. Study Melbourne Future Founders: Innovating International Student Experience

Presenter/s: Tara Power, Tran Nguyen, Kennie Kurniawan

Innovating the international student experience with entrepreneurial programming: how Study Melbourne and State Library Victoria join forces to develop the Future Founders Program.

Now in its third year, Study Melbourne Future Founders is the first and largest entrepreneurial program dedicated for international students. By integrating them in our start-up ecosystem, the program provides wrap-around support for international students in Victoria at all stages of their business idea via our festival, roadshows and venture scholarships.

# 2. Managing (panicking?!) current and immerging challenges to Academic Integrity – discussion forum

Presenter: Cameron Foale

In this presentation, we will explore the challenges facing academic integrity in the digital age. We will discuss the most common forms of academic dishonesty, such as plagiarism and cheating, and the consequences of engaging in these behaviours. We will also examine the role of technology in facilitating academic dishonesty and the efforts to combat it through the development of new tools and strategies. Join us for a thought-provoking discussion on this important topic.

#### **Session A**

Title	Enhancing Communities: Meeting the needs of Industry
Presenter/s	Omaru Maruatona – CEO, Aiculus (graduate that takes our students as interns )& IPP student MC: Andrew Evans

This panel presentation will discuss the needs of industry with internships and student experience in an environment of Global skills shortage and students being job-ready. The panel will include an industry speaker of benefits of student-university-business co-operation and a student from the IPP program.

### **Session B**

Title	University Policy Library Rejuvenation & impact on Partners
Presenter/s	Karen Robinson and Jess Frost-Camilleri - Federation University

The presentation aims to provide an overview of the University Policy Library Rejuvenation project and the impact on partners with regard to audits and ESOS / HESF compliance.

# **Session C**

Title	I'm a student! Hear me roar! Students as Partners, Student Connectivity, and Student Voice. Advocating for ESL, CALD, but also domestic students.
Presenter/s	Emma Derainne - OES/Federation University Online

Using respectful and inclusive language to avoid further marginalisation for marginalised groups.

Empowering all students to use their cultural capital and enhance opportunities for student voice through live collaboration sessions.

Student identity > professional identity
Setting up students to higher employability through
confidence established by the reinforcement of their
'voice' in their learning.

#### **Session D**

Title	Meeting Students' Academic Skill Development Needs
Presenter/s	Leigh Albon - Manager of Learning and Academic Skills Success, as part of SEAS – Federation University
Course Moodle This presentatio	n will detail how academic staff can meet or to the student requiring assistance

### **Session E**

Title	Connected and integrated: Recasting student experience, innovation, and learner centricity
Presenter/s	Prof. James Roffee Head of Campus, Brisbane

The presentation details how the campus has recast the student experience following feedback from stakeholders as we exit the pandemic. A focus on learner-centricity has highlighted the value stakeholders can gain from deepening the integration and connectedness of services, simultaneously enhancing the quality of the student experience. In addition, innovation in service delivery has allowed further gains through the integration of delivery and simplifying access to services and support. Finally, looking forward, we detail how we will review the project's success and what further learnings can be gained for use in other analogous projects.

#### **Session F**

Title	How great are Libraries!?
Presenter/s	Allison Hadfield - Federation University

Your institutions library is more than just a collection of textbooks, it offers spaces, staff support, safety and connection for students and is the heart of any campus. Federation University Libraries have set up a fantastic network between Partner Librarians, creating professional development opportunities and collegial support.

Federation University's Partner Support Librarian will talk about this network, the support it offers and just how great libraries are!

#### Session G

Title	Degree Plus & The Employability, Skills and Jobs Hub: Creating a pathway to success, curated for an international cohort.
Presenter/s	Kayne Hunnam - Federation University

The wider Brisbane jobs market is full of opportunities; however, it is often the case that international students have difficulty finding employment in roles that are within the industry or career pathway that they have chosen to study. The Federation University Brisbane City Innovation Campus set out on a 12-month project to directly address this issue by establishing two distinct, yet inter-connected programs that offer an additional short course, micro-credential or certificate that has been specifically curated and tailored through a visible careers and skills development service. With the goal of accelerating every student's journey to success, the programs aim to discover what each individual student aspires to achieve in their career, and then connect those students with meaningful professional development, mentoring, internships, volunteer opportunities or training experiences that are tailored to their own unique career pathway at no additional cost.

# **Session H**

Title	Industry Facing Experiences/Co-op Model Elements
Presenter/s	Christina Lee, Associate Deputy Vice- Chancellor (Academic)

This session will outline what are the elements of the coop university model from Career fundamentals core units, FedTalent and a range of IFE opportunities, and FedTask.

### **Session I**

Title	Building inclusion through language
Presenter/s	Christine Muscat - OES/Federation University Online

Using respectful and inclusive language to avoid further marginalisation for marginalised groups.

Working with individuals with lived experience and advocacy groups to include inclusive and respectful language into our courses. We will encourage participation from our students. Modelling respectful and inclusive language can increase the student experience and enhance student engagement. By implementing these changes, Course Coordinators and Learning Advisors will have a better understanding of the perspectives of students from marginalised groups.

#### **Session J**

Title	Understanding Federation Alumni and the Federation University Australia Foundation
Presenter/s	Pam Sutcliffe - Federation University

This session will focus on what you need to know about what you can do to support the Federation University Australia Foundation. Easy steps to support the Federation University Foundation to grow, along with practical tools to help you when speaking to people who might have an interest in supporting Federation University's mission.

This session will also focus on how to work closely with Federation Alumni to grow your alumni network, hold alumni events and identify prominent alumni.

### **Session K**

Title	My Accent is my Superpower: International Student Employability
Presenter/s	Cheree Macdonald and Greta Murdoch - Federation University

Coaching international students to understand their value proposition impacting employability outcomes.

Addressing misconceptions of employing international students and focusing on accent as a superpower.

### **Session L**

Title	Respondus – Al invigilated Assessment
Themes	Rethinking student engagement / Enhanced Student Experience
Presenter/s	Adam Barbary and Cameron Maher - Federation University

Online Assessment brings flexibility, but also raises issues about the authenticity of who is taking the test.
Respondus Monitor combines the security of a locked down browser and Al analysed video recordings.

#### **Session M**

Title	Project Based Learning
Presenter/s	Nadil Sundarapperuma and Dr Naga Dasari - IIBIT

Presentation is based on the delivery experience from Master and Bachelor projects. Explore use of software projects enhance teamwork, problem solving, mentoring, presentation, and communication skills.

#### **Session N**

Title	Development of Fed pathways with Ed Tech platforms
Presenter/s	Jason Rogers - Federation University

In 2022, the Global Professional School launched a new suite of Higher Education pathway programs. These included three Higher Education Diplomas (Diploma of IT, Diploma of Business and Diploma of Engineering), which pathway into the second year of a Bachelor program. The Global Professional School also developed a Foundation Studies program, which is equivalent to a High School year 12, and an ELICOS program. These programs provide a pathway for students that do not meet the requirements for direct entry into Bachelor programs and provide additional contact hours and support to help students succeed in their educational journey. To support student learning and engagement, these Pathway programs have implemented the use of different technologies and platforms including Quitch and activity-based learning quizzes which challenge the students and ensure the learning transfer is effective. These technologies and platforms also present an opportunity to ensure students have a similar educational experience across different campuses and partner locations.

#### **Session O**

Title	Trauma-informed learning design approaches used in Federation University Online courses.
Presenter/s	Michael Coleman - OES/Federation University Online

The trauma-informed approach, whether in service delivery or educational settings, is premised on the following assumptions:

- Realisation, at all levels of the organisation, about trauma and how it can affect individuals, families, groups, organisations and communities.
- Recognition of the signs of trauma.
- Response through application of a trauma Informed approach.
- Resistance of traumatisation.

(US Department of Health and Human Services, 2014, pp. 9-10)

All students have the right to feel safe and supported throughout their learning journey.

#### **Session P**

Title	Gamified, scenario-based learning.
Presenter/s	Jaimee Westin and Adam Barbary - Federation University

Online interactive content to scaffold OH&S reporting. How do you expose students to the application of a workplace process without physical access to the environment?

Through the use of a gamified digital interactive scenario, with simulated questioning, data collection and reporting, students follow and learn the process of preparing a post event OH&S incident report

# **Session Q**

Title	Industry as partners in curriculum – a collaboration in creating co-op learning experiences
Presenter/s	Tulsa Andrews and Kellie Macneil - Federation University

As Federation University transforms programs into a coop model of learning, the role of industry in co-design, co-development and co-delivery becomes central to the creation of curricula. This presentation outlines what this partnership might look like within a curriculum design methodology

### **Session R**

Title	Implementing a 3C Model in response to students' learning needs in a digital transformation learning environment
Presenter/s	Monica Jan - IIBIT

With the increasing demand for online teaching and learning in the past few years, it is crucial to re-think the ways in which effective student support can be offered. This presentation will showcase a 3C model which not only caters to students' psychological well-being during the pandemic but also effectively responds to their changing needs for adapting to digital learning methods. The presentation will demonstrate the effectiveness of the 3C model through qualitative and quantitative evidence.