English Language Support Program

Melania Pantelich
ELSP Co-ordinator
Federation College
Program Background

• **Rational for implementation:**
  Language-based support oriented around course assessments

• **Initial implementation and challenges:**
  Timetabling, promotion, eligible students, ongoing support - academics

• **Student eligibility and response**
  Concentration of international students
  Duration of support extended
  Students appreciate neutral, third-party support
Enrolments

Total Enrolments - Semester 2 2015

- Domestic students: 83%
- International students: 17%

Total Enrolments - Semester 2 2016

- Domestic students: 72%
- International students: 28%

Total Enrolments - Semester 2 2017

- Domestic students: 65%
- International students: 35%
Program Delivery

• **Nature of support:**
  - Weekly classes
  - Embedded support
  - Drop-in sessions
  - Assignment Workshops
  - Study Skills Workshops
  - Moodle support
  - Online classes
  - Consultations (incl. Pastoral Care)

• **Numbers of supported students**

<table>
<thead>
<tr>
<th>Year</th>
<th>Semester One</th>
<th>Semester Two</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>26</td>
<td>66</td>
</tr>
<tr>
<td>2015</td>
<td>37</td>
<td>64</td>
</tr>
<tr>
<td>2016</td>
<td>104</td>
<td>210</td>
</tr>
<tr>
<td>2017</td>
<td>270</td>
<td>194</td>
</tr>
</tbody>
</table>
# English Language Support Program

## Specialist Classes for 1st Year International Students

**Promotion**

**English Language Support Program Timetable - Weekly Classes Semester Two 2017**

<table>
<thead>
<tr>
<th>Time</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:30</td>
<td>BULAW1502 E211</td>
<td>Bachelor of IT E206</td>
<td>Master of Social Work C002</td>
<td>Master of IT E206</td>
<td>Look out for online classes!</td>
</tr>
<tr>
<td>11:30</td>
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<td></td>
<td></td>
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<td></td>
</tr>
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<td>12:30</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>1:30</td>
<td>Bachelor of Marketing T120</td>
<td>MPA E305</td>
<td>Bachelor of Marketing T127</td>
<td>Master of Engineering E206</td>
<td></td>
</tr>
<tr>
<td>2:30</td>
<td></td>
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<tr>
<td>3:30</td>
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</tbody>
</table>

**Classes:**
- Start in Week 2 until Week 12
- Two hours per week (for certain degrees)
- Study Skills or Assignment Workshops
- Classes are with other international students and classes are FREE!

**Important to remember:**
- Mel will be in contact with you via e-mail.
- Timetable will be sent out electronically.
- Some students will have weekly classes (two hours), some students will have Study Skills or Assignment Workshops.
- You can request a special workshop by e-mailing Mel.

**Teacher details:**
- Melani Pantelich
- mpantelich@federation.edu.au
Focus of Program

• **Connection to degree assignments**
  Classes directly relevant to students’ university workload

• **Areas covered include:**
  - Course content
  - How to approach assignments
  - Referencing
  - Researching
  - Academic writing:
    - report and essay writing
    - paraphrasing and summarising
  - Critical thinking
  - Communication with academics and fellow students
  - Learning in lecture and tutorial environments
  - Transition to university life in Australia
Evaluation

Student Self-Evaluation
"Did ELSP help you improve in the following areas?"

Student Feedback - Post Semester Evaluation

- Assignment support
- Referencing
- Understanding lectures
- Essay and report writing
- Help with academic writing
- Grammar and vocabulary
- Critical thinking for assignments
- Exam and test preparation
- Information about studying in Australia
- Using Fed Uni Library website
- Having someone to talk to
- Note-taking
- Time management
- Communicating with lecturers
- Avoiding plagiarism
- How to groupwork
- Understanding university expectations
- Transition to life in Australia (uni and life)
“I hope you can teach me grammar.”

“Cover more course; More skill about learning and writing.”

“More ELSP CLASS!!!”

“I want ELSP class next semester 2017.”

“I think it is very helpful for me to get a better understanding with lectures.”

“I need individual concentration classes on improving my vocabulary.”

“Could please have more class time? Two classes per week is no enough.”

“It is an excellent program for international students. Referencing was very new to me. Received great support form Melania. Also had doubts regarding education system in Australia, which Melania helped us out in understanding. Also helped us in understanding Australian culture, people and the country.”
Moodle

• Communication with students
• Forums
• Online class delivery
• Database of resources

General Information about Ballarat

Bachelor of Marketing

Classes:
Every Monday
1:30-2:30
T120
and
Every Wednesday
1:30-2:30
T127
Future Plans

• Expansion of online support
  normal and repeat classes
  pre-recorded Study Skills Workshops
  consultations

• Fully customise teaching materials

• Pre-arrival material to aid acclimatisation to accents

• FDL flagging of at-risk students
Questions?

Thank you!

Melania Pantelich
m.pantelich@federation.edu.au