


# English Language Support Program

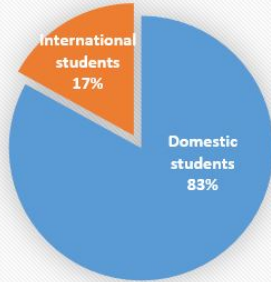
**Melania Pantelich**  
ELSP Co-ordinator  
Federation College

# Program Background

- **Rational for implementation:**  
Language-based support oriented around course assessments
  - **Initial implementation and challenges:**  
Timetabling, promotion, eligible students, ongoing support - academics
  - **Student eligibility and response**  
Concentration of international students  
Duration of support extended  
Students appreciate neutral, third-party support
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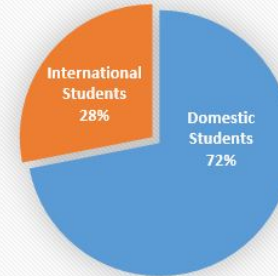
# Enrolments

Total Enrollments - Semester 2 2015



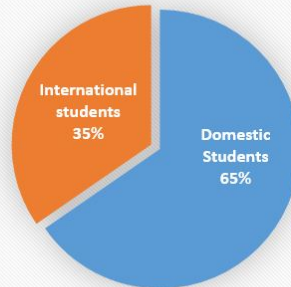
■ Domestic students ■ International students

Total Enrolments - Semester 2 2016



■ Domestic students ■ International students

Total Enrolments - Semester 2 2017



■ Domestic students ■ International students

# Program Delivery

- **Nature of support:**

Weekly classes

Embedded support

Drop-in sessions

Assignment Workshops

Study Skills Workshops

Moodle support

Online classes

Consultations (incl. Pastoral Care)

- **Numbers of supported students**

	Semester One	Semester Two
2014	26	66
2015	37	64
2016	104	210
2017	270	194

# Promotion



English Language Support Program Timetable - Weekly Classes Semester Two 2017

	Monday	Tuesday	Wednesday	Thursday	Friday
9:30				Master of IT E206	
10:30	BULAW1502 E211	Bachelor of IT E206	Master of Social Work C002		
11:30					
12:30				Master of Engineering E206	
1:30	Bachelor of Marketing T120	MPA E305	Bachelor of Marketing T127		
2:30					
3:30					

## English Language Support Program

SPECIALIST CLASSES FOR 1ST YEAR INTERNATIONAL STUDENTS



Work on and understand your assignments

Develop study skills

Understand Australian university culture

How to communicate with your lecturers

What is expected from you as a student in Australia

Any other help, as required.



**Classes:**

Start in Week 2 until Week 12

Two hours per week (for certain degrees)

Study Skills or Assignment Workshops



Classes are with other international students  
and classes are FREE!



**Important to remember:**

Mel will be in contact with you via e-mail.

Timetable will be sent out electronically

Some students will have weekly classes (two hours),

some students will have Study Skills or Assignment Workshops

You can request a special workshop by e-mailing Mel

**Teacher details:**

Melania (Mel) Pantelich

m.pantelich@federation.edu.au



# Focus of Program

- **Connection to degree assignments**

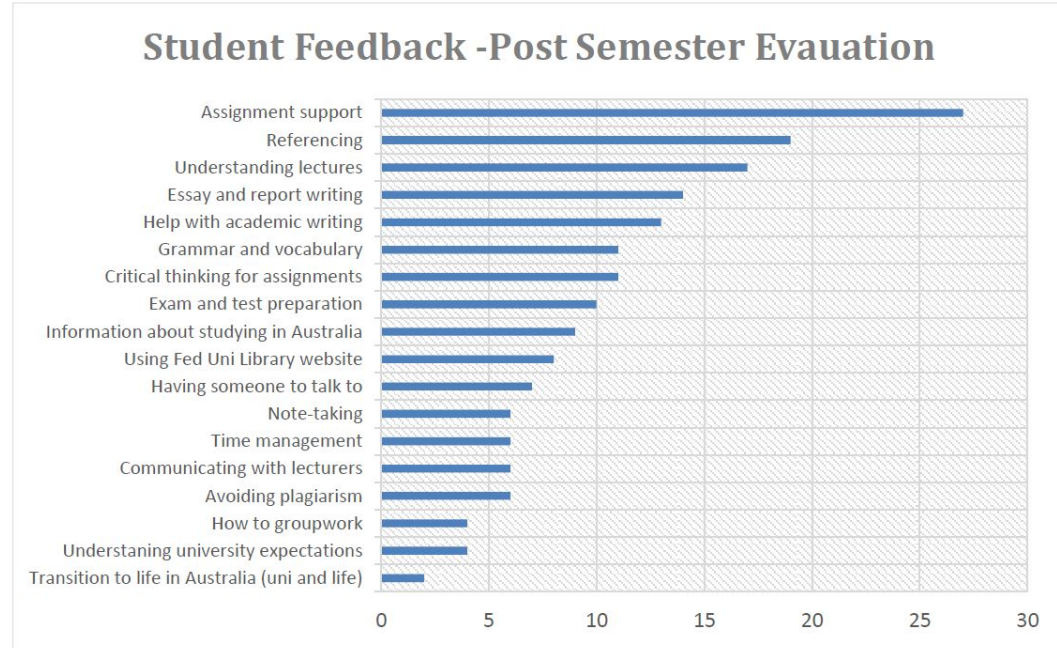
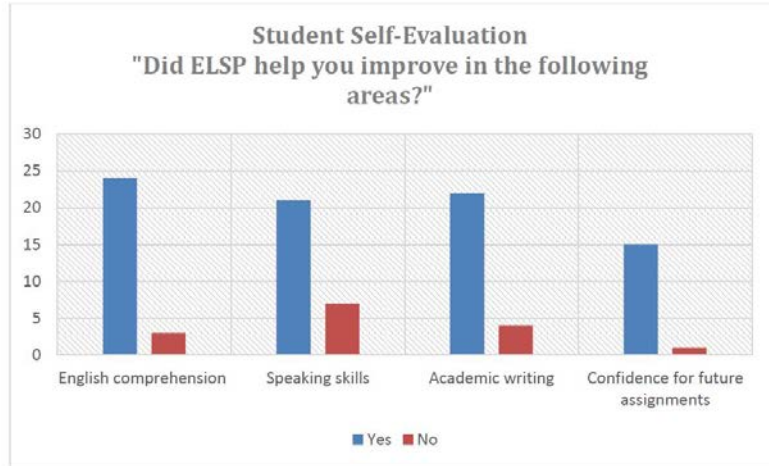
Classes directly relevant to students' university workload

- **Areas covered include:**

- ✓ Course content
- ✓ How to approach assignments
- ✓ Referencing
- ✓ Researching
- ✓ Academic writing:  
report and essay writing  
paraphrasing and summarising

- ✓ Critical thinking
- ✓ Communication with academics  
and fellow students
- ✓ Learning in lecture and tutorial  
environments
- ✓ Transition to university life in  
Australia

# Evaluation



# Student Feedback

“I hope you can teach me grammar.”

“Cover more course; More skill about learning and writing.”

“More ELSP CLASS!!!”

“I want ELSP class next semester 2017.”

“I think it is very helpful for me to get a better understanding with lectures.”

“I need individual concentration classes on improving my vocabulary.”

“Could please have more class time? Two classes per week is no enough.”

“It is an excellent program for international students. Referencing was very new to me. Received great support from Melania. Also had doubts regarding education system in Australia, which Melania helped us out in understanding. Also helped us in understanding Australian culture, people and the country.”



# Moodle

- Communication with students
- Forums
- Online class delivery
- Database of resources

General Information about Ballarat



Bachelor of Marketing



Classes:

Every Monday

1:30-2:30

T120

and

Every Wednesday

1:30-2:30

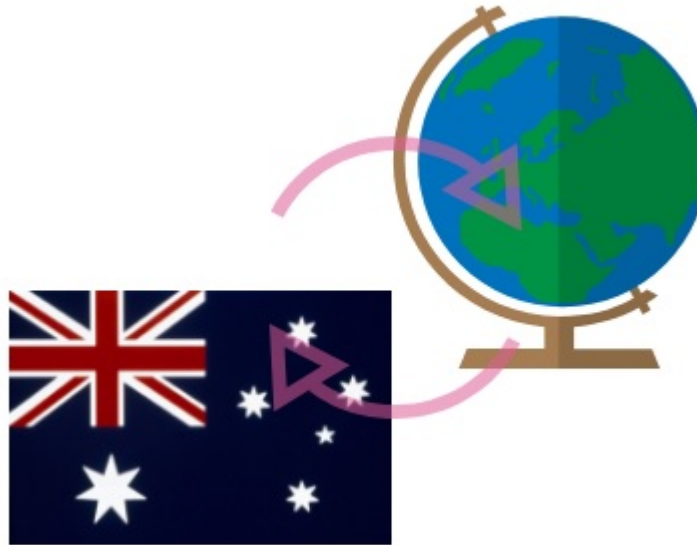
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# Future Plans

- Expansion of online support
  - normal and repeat classes
  - pre-recorded Study Skills Workshops
  - consultations
- Fully customise teaching materials
- Pre-arrival material to aid acclimatisation to accents
- FDL flagging of at-risk students

# Questions?

Thank you!



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