

Coronavirus response - Federation University Australia

Special Assistance Scheme COVID-19

Friday 3 April 2020

Dear *|FName|*,

We understand many of our students are struggling financially as a result of the COVID-19 pandemic.

Federation University is committed to supporting you to continue your studies during this challenging time and has today announced a new Coronavirus Special Assistance Scheme. This is available to help higher education students studying at a Federation campus, including those enrolled via flexible delivery and ODL, who have been impacted by the COVID-19 pandemic and the move to online learning.

Financial support

Under the package, eligible students may receive \$300 each week for an initial five week period if you:

- are experiencing financial hardship due to the need to self-isolate
 - have had your hours of employment reduced as a result of the pandemic
 - are unable to work due to required self-isolation and have limited or no provision of personal or annual leave
 - do not have access to technology to study remotely and require funds to purchase items, such as a computer or home internet connection
-

Other assistance

Students can request an extension to the due date for tuition fees if they are experiencing financial hardship as a result of the pandemic.

Students living on campus may also be eligible for assistance with their accommodation and living costs.

In addition to financial support, you can also access free phone counselling services, job search support and help accessing government assistance such as financial counselling, Centrelink and local support services.

Find out more

To be eligible, you must be currently enrolled and have experienced reduced income or loss of employment as a result of the COVID-19 pandemic.

To find out if you are eligible for assistance, please contact the university.

- Phone Student HQ on 1800 333 864.
- International students should email: international.ss@federation.edu.au
- Domestic students should email: student.support@federation.edu.au

You can also find out more information on our [website](#).

We will continue to keep you updated on our response to the COVID-19 pandemic and are committed to supporting you through this difficult time.

Best regards,

Professor Helen Bartlett
Vice-Chancellor and President
Federation University Australia



[Facebook](#)

[Twitter](#)

[Website](#)

[Email](#)

[Instagram](#)

[YouTube](#)



Federation.edu.au

1800 FED UNI

CRICOS Provider No. 00103D | RTO 4909