

Student Academic and Study Support (SASS) Online Resources

This resource provides students with a quick guide to key academic support services available for student as they transition to online learning and study.

Contact the Student Academic and Study Support (SASS) team

If you would like more information regarding support services that are not currently described, please feel free to email us at sass@federation.edu.au or call us on **1800 333 864**.

Study Skills Website

Our student-based study skills website provides information about referencing, assessment, research, critical thinking, punctuation, writing and time management.

- More info: studyskills.federation.edu.au

ASK Service

The Academic Skills & Knowledge (ASK) service supports students with their development of study skills. Comprised of experienced Student Academic Leaders (SALs) the ASK team are here to help answer any question a student has.

The ASK service will continue to operate online:

- Email your query to: ask.sal@federation.edu.au
- More info: federation.edu.au/ask

Mentors: Here to guide you

To help with your online study transition, all first year undergraduate students have a mentor to support them and answer questions. *Please tell us how you are!* This will be an opportunity for discussion and questions on issues which are concerning you at the moment. Mentors can also continue to guide you on academic requirements, online queries and lots more! **Mentors will continue to be available to answer phone and email enquiries.**

This service is available until the end of Week 5.

- More info: federation.edu.au/mentor

Learning Skills Advisors (LSA): Assignment support

Learning Skills Advisors are 'open for business' as usual and will continue to assist you one-to-one to develop the academic and language skills you need to succeed in your courses. They offer help with essay writing, referencing, grammar, oral presentations and more. To book, the link below will take you to our automated booking system to **schedule an online appointment**. You will then receive confirmation of your booking via email.

- More info: federation.edu.au/lisa

PASS (Peer Assisted Study Sessions): Online Study Groups

The Peer Assisted Study Sessions (PASS) program offers weekly online facilitated study sessions in specific courses. These sessions are run by experienced students (PASS leaders) in a relaxed peer environment, where you can consolidate your understanding of the course content and develop your study skills. There is no enrolment or registration required. **Ultimately PASS offers you an hour of dedicated study time in a relaxed online environment via Adobe Connect.**

All previous face-to-face classes are now running online on the same day and time)

- More info: federation.edu.au/pass

Studiosity: Online tutoring & writing feedback

Studiosity lets you refresh your study skills and ask an expert tutor questions about anything related to your study and learning with on demand and one-on-one support through the service.

- Connect live to a tutor from 3pm - midnight, Sunday to Friday!
- **Studiosity is free, online and cloud-based**, so there are no appointments needed, no registration required, and no extra software to download.

- More info: federation.edu.au/studiosity