Configuring eduroam for MS Windows 7

Please note that an eduroam username is in the form username@institutiondomain, where:
- Username is your home institution’s username (at FedUni this is your Federation username)
- Institutiondomain is your institution’s domain – for FedUni this is federation.edu.au
- If you are not sure please contact the Service Desk.

Step 1. Connecting to eduroam

1. On your desktop, in the System Tray area on the far right, click on the Internet Access icon (computer)

2. This will open the Wi-Fi Networks window. Where you should see eduroam listed under the Wireless Network Connections.

3. Click on eduroam to expand the option
4. Click the Connect button
5. A Windows Security Alert message will appear. Click Connect. You may need to do this twice.

6. You will then be prompted for your FedUni username and password.

7. The icon in your System Tray will change to a set of bars. You are now connected to eduroam. It may take a few moments for the status to change from 'Limited' however as long as eduroam has connected, it is working as normal.

8. If you are still experiencing issues please contact the ITS Service Desk:

   **Phone:** (03) 5327 9999  
   **Web:** http://servicedesk.federation.edu.au