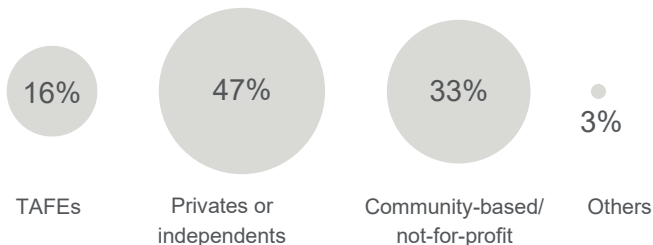


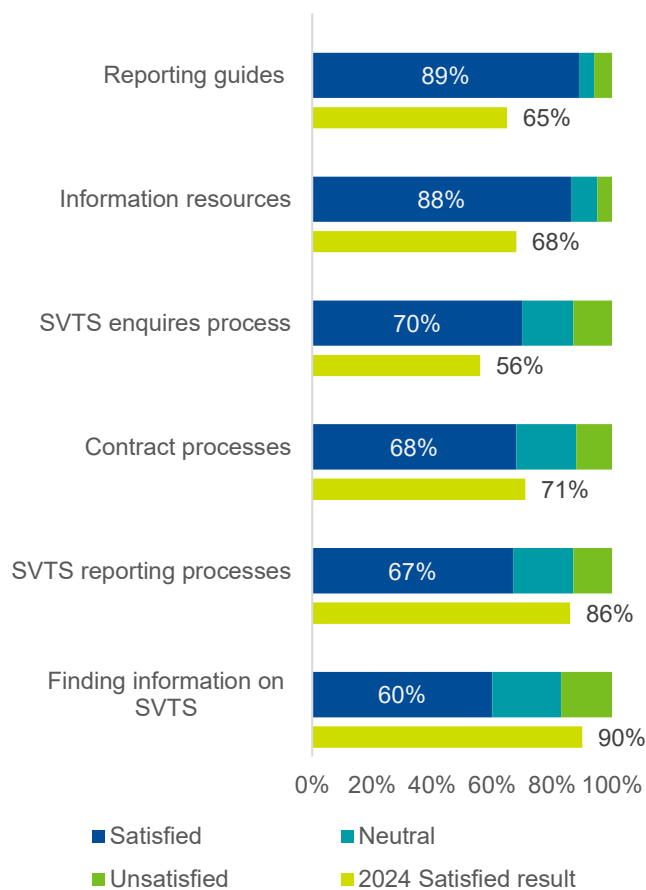
2025 training provider survey

In June, we opened our 4th annual training provider survey. Thank you for providing feedback on how we support you to deliver your Skills First training. This is a summary of those results and the actions we're taking in response to your answers.

Total: 92 responses



Summary of your ratings in each category



About you

68% in management, compliance and regulation ▲(10%)

33% responders are regional providers ▲(3%)

What you like most (Top 2 ratings)

93% Fact sheets about the contract

93% Contract notifications

92% Audit and assurance findings summary

Areas for improvement (Bottom 2 ratings)

22% Communicating contract processes

17% Finding information on SVTS

You want to know more about

-  Withdrawals
-  Evidence of participation
-  Compliance and enforcement
-  Funded scope and allocations

What we will do

- ✓ Be more proactive in contacting you on how to fix certain rectifiable rejects
- ✓ Continue making videos on topics you want to know more about
- ✓ Consider adding more examples in our information resources to help you understand compliance and audit expectations
- ✓ Continue to improve your experience with SVTS enquiries

Contact us

We welcome feedback about our work at any time. Simply send us an enquiry through the [Skills Victoria Training System \(SVTS\)](#).