



Friday 31 July 2020

## COVID-19 Incident Notice

Dear Student,

Federation University Australia must advise that unfortunately we have been notified that a student who stayed in one of our residential units for two nights at Mt Helen from 20-22 July has tested positive to COVID-19. The student received a positive test result in Melbourne late yesterday and has not been on campus since 22 July. We hope the student makes a speedy recovery. We are in regular contact with our student and providing support.

The safety of our students, staff and the university community is our highest priority.

We have robust procedures in place under our Critical Incident Management Plan, which has been enacted immediately, to minimise the impact to our staff, students and their families.

As a precautionary measure we are deep cleaning the affected residential unit.

We are also speaking to the other students living in that unit. As close contacts they are self-isolating and being tested. We will provide whatever support is needed to get them through this difficult time.

We are notifying all of our staff and students involved in FedLiving at Mt Helen.

**Department of Health and Human Services notified**

Following government protocols, the Victorian Department of Health and Human Services (DHHS) has been notified immediately to commence contact tracing. Close contacts are being contacted directly.

This is a timely reminder for all of us to stay at home if unwell, to get tested if you show any symptoms and download the [COVIDSafe app](#).

Please visit the [DHHS website](#) for information on how to stay safe, symptoms and testing locations, as well as the current restriction levels in Victoria.

## **Federation University COVID-19 Hotline for reporting**

If you are confirmed or suspected of having COVID-19, it is vital that you let us know, even if your symptoms are mild.

During business hours: call the **COVID-19 Hotline on (03) 5122 6300** (8.30 am to 5.00 pm).

Outside business hours: call the **Emergency phone number 1800 333 732** for confirmed cases (positive test result). Call the COVID-19 Hotline for suspected cases and negative COVID-19 test results (leave a message to be followed up the next morning).

Please note, your identity will remain confidential when reporting a suspected or confirmed case.

## **Accessing support**

This news may come as a shock for many students so if you need to speak to anyone, we encourage you to review the list of [COVID-19 Support for Students](#) .

If you are feeling anxious or distressed about the impacts of COVID-19 on you, or your studies, you can talk with a Federation University counsellor free of charge, via phone or online. Get emergency contacts and learn how to [make an appointment here](#).

Please stay safe and we will provide further updates in the coming days.

**On behalf of the COVID-19 Transition Control Group**



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