

Coronavirus response - Federation University Australia

Online learning and payment due date

Friday 27 March 2020

Dear *|FName|*,

As you are aware, we are preparing to commence online delivery of our higher education programs from Monday 30 March. While teaching activities have been paused this week, our university staff have been working hard to ensure we can continue to provide you with a high quality teaching and learning experience in these challenging times.

Studying online

We know you have a lot of questions about how online delivery will work. We've produced these handy fact sheets for you with information about online study, academic support and answers to the most common questions students are asking about online study. This information is also available on our [website](#).

- [Online learning support \(pdf, 168kb\)](#)
 - [Tips for learning at home \(pdf, 169kb\)](#)
 - [FAQ Online learning - getting started \(pdf, 291kb\)](#)
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Census date

As previously communicated, your Semester One census date has been extended from Tuesday 31 March to Thursday 30 April. This means you have until Thursday 30 April to change your enrolment without facing any academic or financial penalty.

Payment due date

Your new payment due date for semester one fees is Thursday 30 April 2020. If you have already paid your semester one fees there is nothing further to do.

If you have not yet paid, your my Student Centre account will be updated shortly with the new payment due date. You will not receive a revised invoice/statement unless your enrolment changes.

Communications

We'll continue to keep you updated on the university's response to the COVID-19 situation and we remain committed to ensuring you receive the highest quality teaching and learning experience. Please remember to check your email and our [website](#) regularly for updates.

Best regards,

Professor Helen Bartlett
Vice-Chancellor and President
Federation University Australia



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