Roadside Assistance
Tel: 1800 932 353 Press 2

If your vehicle breaks down & you require Roadside Assistance, please call 1800 932 353 & the Webfleet team will organise assistance for you.

Please ensure that you have the following details on hand when you call for assistance;
• Vehicle registration number.
• Make & model of your vehicle.
• Colour of your vehicle.
• Location of your vehicle [suburb, street, cross-street. Also take note of any landmarks, which may assist our team in locating your vehicle quicker].

There are some precautions you should take to help you stay safe until roadside assistance arrives;

If you’re broken down in traffic;
• Get your car as far from the traffic as possible or into a breakdown lane/curb lane if on a highway/freeway.
• Do not push the car if you’re alone - it may become uncontrollable.
• Put on your hazard and parking lights to increase your car’s visibility.
• Get out of the car - wait away from it well off the road and behind guard rails (if provided). This will reduce the risk of personal injury.
• If in heavy traffic or a dark area, be careful moving around the outside of the car.
• Wait under some shade if it’s hot.

If you’re broken down in an isolated area at night;
• Put hazard and parking lights on to increase your car’s visibility.
• Lock all doors.
• Keep your mobile phone handy and switched on.
• Stay in your car until you’re sure Roadside Assistance has arrived.
• If approached by an unknown person, stay in your vehicle with the doors locked.
• If you’re concerned or frightened by another persons’ presence, call the police on Ph: 000.